

LOXWOOD MEDICAL PRACTICE

Your partner for a healthier future

APRIL 2024 OUR NEWSLETTER KEEPS YOU INFORMED OF UPDATES OR CHANGES TO PRACTICE WORKING

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IF YOU WOULD LIKE TO CONTRIBUTE ANY COMMENTS OR FEEDBACK TO OUR PPG PLEASE EMAIL SXIB-WSX.PPG.LOXWOODMEDICALPRACTICE@NHS.NET

PATIENT PARTICIPATION GROUP (PPG)



what do our patients say?

Loxwood Medical Practice Patient Participation Group enables us to seek the views from patients on how the Practice is performing and how things could be improved. If you would like to take part in patient surveys, receive patient newsletters by email or make any suggestions or comments for improved services please contact us by email sxibc-wsx.ppg.loxwoodmedicalpractice@nhs.net

We would really appreciate your feedback to tell us how we are doing. Your comments can help us to plan and deliver better care for you. There is a one minute survey on the home page of our website which is easy to complete.

i Want
Great
Care
★★★★

ELECTRONIC PRESCRIPTION SERVICE

This new service lets our doctor or nurse send your prescription electronically, to either our dispensary or a pharmacy of your choice – without the need for a paper prescription in most cases.

At first, you must choose, or 'nominate', a place to receive your electronic prescriptions. For most of our patients this will be done automatically for you as you collect your medication from our dispensary.

The Electronic Prescription Service is reliable, secure, and confidential. Only authorised members of staff working at our GP practice or your chosen pharmacy will be able to view your electronic prescription.

All our patients can now have **electronic prescriptions** - this helps save the NHS money



TO ORDER YOUR REPEAT MEDICATION

There are several ways that you can order your medication, all of this information is on our website.

- 1) You can use the NHS App.
- 2) You can register for our online services, and use a computer or a mobile device.
- 3) You can send us an email to sxibc-wsx.medications.LMP@nhs.net
- 4) You can make a request once a month for a paper repeat slip. Ask our reception desk team or email sxibc-wsx.medications.LMP@nhs.net. Do not call the dispensary or reception team to make this request. This can be returned to us either in the red post box in our main front entrance or via Royal Mail post.



Our preferred methods are electronic because; This saves us time, it helps to minimise mistakes or errors, it reduces the financial cost to the NHS and helps us to improve our carbon footprint.

Please allow us time to process your request safely.

You must allow 3 clear working days (Monday to Friday only) before your medication is ready for collection.

HELP US TO HELP YOU

